

Global Relay Archive

FOR MICROSOFT LYNC/SKYPE FOR BUSINESS

Cloud-Based Archiving for Lync/OCS Messaging

Take control of your firm's Microsoft Lync/Skype for Business instant messaging – Global Relay Archive automatically captures, indexes and archives your organization's Lync/Skype for Business IM data in the cloud — for regulatory compliance, eDiscovery, audit and litigation readiness, message management and more.

Global Relay Archive downloads, indexes and stores your firm's Lync/Skype for Business instant messaging automatically and securely, creating a perfect record of "who said what, when". The solution features powerful built-in supervision and reporting tools — enabling compliance personnel and managers to carry out message monitoring, compliance reviews and HR policy enforcement.

Comply with regulatory requirements for recordkeeping and supervision of Lync/Skype for Business Messaging – Rules in regulated industries such as the financial sector require all electronic communications, including Lync/Skype for Business instant messaging, to be captured, archived and monitored. Global Relay Archive is purpose-designed for enterprise compliance, including Sarbanes-Oxley (SOX), as well as financial sector requirements such as SEC Rule 17a-4, FINRA Rule 4511 and FINRA Rule 3110.

Benefit from a unified archive – Global Relay allows companies to create a single hosted archive, integrating their Lync/Skype for Business messaging with email, IM, Bloomberg®, BlackBerry and Android text messaging and call logs, social media (e.g. LinkedIn, Twitter, Facebook) and more. Users can instantly access any type of archived message via web, mobile devices (iPhone, iPad, BlackBerry, Android) or a convenient plug-in for Microsoft Outlook.

Active Directory Integration — Some organizations have groups of employees whose messages require special archiving procedures due to security, compliance or retention requirements. For example, a firm may have a dedicated archive to store the messages of its traders separately from those of its other employees. Through Active Directory Integration, specific users' Lync/Skype for Business messages can be sent to particular Global Relay Archives according to your organization's archiving and security policies.



About Lync and Skype for Business

Lync and Skype for Business are Microsoft's enterprise unified communication tools, providing instant messaging and presence services.

How It Works

Global Relay Archive for Lync/Skype for Business supports two-party and multi-party instant messaging of Microsoft Lync/Skype for Business 2013 and 2010 and Microsoft OCS 2007 R2.

1. The Global Relay Archive for Lync/Skype for Business service is installed into the customer's environment. Global Relay provides step-by-step instructions for how to do this.
2. As users generate Lync/Skype for Business IM conversations, the messages are logged to the Microsoft Archiving Server's LCSLog database.
3. Global Relay Archive for Lync/Skype for Business extracts all conversations contained in the Microsoft Archiving Server database, converts them to email, and forwards them to Global Relay for archiving via IMAP or SMTP.
4. Global Relay Archive ingests the messages. Each one is time-date stamped, serialized and written to dedicated tamper-proof storage media to meet compliance requirements. Once archived, Lync/Skype for Business messages can be searched, viewed, monitored and retrieved in Global Relay Archive, just as with email and other messaging types. All Lync/Skype for Business instant messages are identified by an icon within Global Relay Archive for easy access and retrieval.

Features

Message Management

- Unified archive — store Lync/ Skype for Business messages alongside email, public instant messaging (AOL, Yahoo!, GoogleTalk), BlackBerry, Bloomberg®, Thomson Reuters, Pivot, Factset IM, social media and more
- Rapid search capability to find & retrieve any message in seconds
- Search across all message types in your firm's archive — search results can show any/all archived message types
- Full suite of message search apps available: iPhone, iPad, BlackBerry, Android, Microsoft Outlook
- Hosted archive provides secure, centralized offsite storage in SOC audited Data Centers
- Third-party validation by KPMG on Global Relay Business, Operational & Security Controls

Compliance & eDiscovery

- Meets compliance, audit and litigation rules (SEC, FINRA, SOX, IIROC, FCA, privacy laws, etc.)
- Archived messages are hosted on tamper-proof storage with write-verification to ensure message authenticity
- Powerful online search, monitoring and reporting tools to enable compliance review, surveillance, monitoring, HR management and internal policy enforcement
- Comprehensive legal case management, audit, and eDiscovery capabilities
- Full audit trails on each message
- Advanced dual encryption to ensure privacy, confidentiality and non-disclosure

About Global Relay

Global Relay is the leading provider of cloud-based electronic message archiving, supervision, and eDiscovery solutions for the global financial sector and other highly regulated industries. Global Relay delivers services to 20,000 customers in 90 countries, including 22 of the top 25 banks. Global Relay Archive supports, email, IM, Bloomberg, Thomson Reuters, social media, mobile messaging, and more - with mobile, Outlook and web access.

For more information about Global Relay Archive

- visit globalrelay.com
- call 1.866.484.6630
- email info@globalrelay.net

new york chicago vancouver singapore london

©2016 Global Relay globalrelay.com 1.866.484.6630 info@globalrelay.net

All trademarks are the property of their respective owners. Third party trademarks are used to identify supported data types.