

# GLOBAL RELAY ARCHIVE FOR INSURANCE

## STAY COMPLIANT, ORGANIZED AND IN CONTROL.

Insurance companies face numerous federal and state regulatory obligations surrounding the preservation, safeguarding and accessibility of business records. These requirements pose significant challenges, but can be efficiently addressed with the right policies and technology.

Global Relay Archive is a world-class compliance archiving solution that seamlessly integrates with email and other electronic messaging systems — delivering superior search, eDiscovery and supervision capabilities. Our enterprise-class, cloud-based archiving technology helps organizations address growing regulatory demands while alleviating data management, storage, security, and business continuity concerns.

How does it work? Global Relay Archive seamlessly integrates with your email and messaging environments, creating an auditable, permanent, evidentiary-quality copy of each message – which is then indexed, serialized and time-date stamped. The process securely organizes and preserves your intellectual business assets in a unified archive, reducing the risks that often result from poorly managed, lost or deleted messages. The data is securely archived in mirrored east/west coast data centers, providing unlimited online storage for the long-term preservation, management, search and retrieval of messages.

## COMPLIANCE ARCHIVING WITH GLOBAL RELAY



### Search & eDiscovery

- Anytime, anywhere role-based access via secure web interface, mobile apps and Outlook plug-in.
- Rapid search and retrieval via full text indexing and search engine technology.
- Locate any current or historical message – even if the original copies were deleted.
- Efficiently produce complete evidentiary-quality records during audits or legal information requests.
- Organize and refine search results using case folders, which can be shared with internal or external parties for improved compliance, legal, and audit collaboration.



### Major Savings

- Avoid costly compliance violations – Global Relay Archive is specifically engineered to meet legal and regulatory requirements for insurance companies, such as GBLA, HIPAA/ HITECH, and SOX.
- Requires no software, hardware or programming, eliminating the expense of maintaining in-house message storage.
- Unlimited storage volume – pricing per user allows archives to grow without fear of increased costs.
- Reduce operational risks with an indisputable chronological time-date stamped record to help in the event of issues, errors or allegations.



### Storage & Security






- Military-grade encryption for highest protection of records while in transit and at rest.
- Tamperproof storage with write-verification ensures message authenticity.
- Secure, redundant offsite storage in SOC-audited mirrored east/west coast data centers.
- Messages are serialized, time-date stamped and authenticated.
- Comprehensive annual security testing by KPMG.



### Ongoing Support

- Full training assistance included through the entire life of the services agreement.
- 24x7x365 phone and email help desk – reach a senior support technician anytime.
- Dedicated account manager.
- Assistance during regulatory audits and legal eDiscovery requests.
- Access to in-house legal and compliance experts

# A UNIFIED ARCHIVE FOR ANY MESSAGE TYPE

MOBILE	SOCIAL MEDIA	MESSAGING	EMAIL
 	        	        	  

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## GLOBAL RELAY SEARCH FOR OUTLOOK




Global Relay Archive for Outlook enables message search functionality via an easy-to-use interface, right within Microsoft Outlook. A single window in Outlook allows users to enter search criteria, view results, open messages, copy messages to folders, and create folders on the fly — all in one familiar place.

## GLOBAL RELAY SEARCH FOR MOBILE DEVICES

Global Relay Search for BlackBerry, iPhone, iPad and Android lets users access every message they've ever sent or received — anytime, anywhere. These smartphone apps are designed with fast and powerful search features and enable users to find and restore any type of message in seconds.



## CONTACT US

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Global Relay is the leading provider of cloud-based electronic message archiving, supervision, and eDiscovery solutions for the global financial sector, delivering services to 20,000 customers in 90 countries. Global Relay Archive securely captures and preserves email, instant messaging, mobile messaging, Bloomberg®, Thomson Reuters, Twitter, LinkedIn, Facebook and more — with BlackBerry, iPhone, iPad, Android, Outlook and Web access.

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