

Global Relay Archive

FOR CHATTER



chatter

Compliance & Control for Chatter – Salesforce Chatter® is an application for internal business collaboration that allows employees to connect and share information in real-time — including posts, status updates, file sharing and more.

As with all other electronic business communications, firms in regulated industries must have a solution that captures and retains Chatter communications in order to stay compliant with rules and laws such as those of FINRA®, SEC, SOX (Sarbanes-Oxley), IIROC, FCA and many more.

Global Relay brings recordkeeping and supervision to Salesforce Chatter – Global Relay Archive for Chatter enables firms to take full advantage of Salesforce Chatter while remaining compliant. By securely capturing, indexing and preserving Chatter communications, this solution creates a permanent, tamperproof electronic record of “who said what, when.” Global Relay empowers compliance officers and managers with a comprehensive suite of online tools for message monitoring, supervision and review.

Create a unified Archive that includes Chatter messages – Global Relay can archive Chatter together with all your company’s other electronic communications (email, Bloomberg®, IM, social media, and more). This means that Chatter is no longer in a “silo”: users can instantly find and retrieve any type of message with a single search of Global Relay Archive — even if the original has been deleted. Need to bring up a historical Chatter message without logging into Salesforce? Global Relay’s apps for iPhone, iPad, BlackBerry, Android and Microsoft Outlook put any message at users’ fingertips anytime, anywhere.

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How it Works

Each Chatter post is captured in near-real time and delivered to Global Relay via SMTP, where it is available for compliance review, supervision, or even mobile access.

Supported Chatter content includes: posts, comments, direct messages, bookmarks, file and link attachments, posted user activities, and group contents.

To get started with the straightforward setup process, call Global Relay at 1.866.484.6630.

About Global Relay

Global Relay is the leading provider of cloud-based electronic message archiving, supervision, and eDiscovery solutions for the global financial sector and other highly regulated industries. Global Relay delivers services to over 20,000 customers in 90 countries, including 22 of the top 25 banks. Global Relay Archive supports, email, IM, Bloomberg, Thomson Reuters, social media, mobile messaging, and more - with mobile, Outlook and web access.

For more information about Global Relay Archive

- visit globalrelay.com
- call 1.866.484.6630
- email info@globalrelay.net